

2022 DELAWARE COUNTY SURVIVAL GUIDE TO HOMELESS SERVICES

www.DelcoHomelessServices.org

ARE YOU HOMELESS OR AT RISK OF LOSING YOUR HOME?

To access homeless and housing crisis services, one must complete a Coordinated Entry (CE) assessment. CE is a process to assess, prioritize and connect people who are experiencing a housing crisis to resources that will prevent or end their homelessness. CE assessments are conducted by these providers in Delaware County:

COMMUNITY ACTION AGENCY	1414 Meetinghouse Rd., Boothwyn; Mon to Fri, 8:00 AM to 3:00 PM	610-874-8451
COMMUNITY ACTION AGENCY (Darby office)	By appointment only	610-874-8451
HORIZON HOUSE	Upper Darby area	610-328-1306, x 31131
SALVATION ARMY	151 West 15th St., Chester	610-874-0423

EMERGENCY SHELTER PROGRAMS

CITYTEAM MINISTRIES	(Temporarily closed) Emergency shelter for single men; 634 Sproul St., Chester	610-872-6865
COMMUNITY ACTION AGENCY	1414 Meetinghouse Rd., Boothwyn	610-874-8451
DOMESTIC ABUSE PROJECT	Emergency shelter for victims of domestic abuse	Abuse Hotline 24/7 610-565-4590
LIFE CENTER OF EASTERN DELAWARE COUNTY	Emergency shelter for single adults; 6310 Market St., Upper Darby	610-734-5770
SALVATION ARMY WARMING CENTER	Overnight shelter for single adults; 151 West 15th St., Chester	610-874-0423

HOMELESS OUTREACH & DAY PROGRAMS

HOMELESS OUTREACH	Call if you see a homeless person and an outreach team will attempt to engage the person	267-671-4357
CATHOLIC SOCIAL SERVICES	Mail pick-up; Mon - Fri during office hrs. Showers and laundry by appointment Coffee Club Mon, Tues, Thurs & Fri, 9:00 AM to 10:00 AM; 130 East 7th St., Chester	610-876-7101
HORIZON HOUSE P.A.T.H.	Outreach and case management services for people w/serious mental illness experiencing homelessness or at risk of becoming homeless	610-328-1306
STEPPING STONE DAY CENTER	Day center for homeless adults, case management and outreach	610-874-0423

HOUSING SUPPORT & PROGRAMS

COMMUNITY ACTION AGENCY	Utility, Fuel and Weatherization Assistance Programs	610-874-8451
DELAWARE COUNTY HOUSING AUTHORITY	1855 Constitution Ave., Woodlyn	610-876-2521
CHESTER HOUSING AUTHORITY	1111 Avenue of the States, Chester	610-904-1111
MOTHERS' HOME	Shelter for single pregnant woman 18 or over; 51 N. MacDade Blvd., Darby	610-583-4663

PREPARED MEALS / FOOD

BERNARDINE CENTER	Meals, days and times vary, Call for current schedule; 2625 W. 9th St., Chester	610-497-3225
CATHOLIC SOCIAL SERVICES	Martha's Choice food pantry; Mon & Wed 10:00 to 12:00; 130 E. 7th St., Chester	610-876-7101
CITYTEAM MINISTRIES	"To Go Container" meals, 7 days a week from backdoor of building at 5:15 PM 634 Sproul St., Chester	610-872-6865
SALVATION ARMY (Chester)	[Boxed Meals] Breakfast: Mon - Fri, 8:30 AM; Lunch, 11:30 AM; 151 West 15th St., Chester	610-874-0423

DRUG & ALCOHOL SERVICES (D & A)

CROZER-CHESTER MEDICAL CENTER	1 Medical Center Blvd., Chester, next to hospital emergency room Drug & Alcohol Access Center; Mon - Fri, 7:00 AM to 7:00 PM	610-619-7370
DELAWARE COUNTY MEMORIAL HOSPITAL (DCMH)	Outpatient drug and alcohol treatment; 501 N. Lansdowne Ave., Drexel Hill	610-394-1700
KEYSTONE CENTER	24/7 detox / rehab: 2001 Providence Ave., Chester	800-558-9600 610-876-9000
MERAKEY	Outpatient medication assisted treatment and case mgmt; 800 Chester Pike, Sharon Hill	610-537-1765

BEHAVIORAL HEALTH SERVICES

CROZER-CHESTER MEDICAL CENTER (BSU B)	Outpatient services, intake, assessment, outpatient & case mgmt; 301 W. 15th St., Chester	610-619-8700
MERAKEY Base Service Unit (BSU A)	Intake assessment, outpatient, case mgmt; Mon-Fri. 8:00 AM - 5:00 PM 800 Chester P., Sharon Hill	610-534-3636
OMNI HEALTH SERVICES	Mental health services for children, adults, families and seniors Outpatient, PEER services, and assessments	Chester 484-480-6284 Upper Darby 484-469-4319
DELAWARE COUNTY TELEHEALTH HELPLINE	Manned by Certified Peer Specialists or Mental Health Professionals	855-464-9342

CRISIS INTERVENTION SERVICES

CROZER-CHESTER MEDICAL CENTER	Mental Health Crisis Services, 1 Medical Center Blvd., Chester	24/7 610-447-7600
DELAWARE CTY CRISIS CONNECTIONS TEAM [DCCCT]	Mobile Mental Health and D & A crisis outreach services	24/7 855-889-7827
ELWYN/NATALE MEDIA PROGRAM/McCABE HALL	Residential crisis and treatment programs	610-891-2324
VETERAN'S CRISIS LINE	Operated by Dept. of Veteran Affairs for Vet's or Vet's family's in crisis situation	800-273-8255 then PRESS 1

OTHER SERVICES

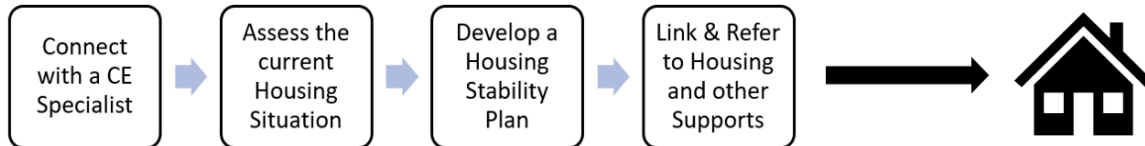
SHARON HILL MEDICAL	Medical services including dental. Services for those affected by HIV/AIDS SHARON HILL, 1300 Chester Pk., Sharon Hill CHESTER, 2201 Providence Ave., Chester	Sharon Hill 610-583-1177 Chester 610-872-9101
FAMILY & COMMUNITY SERVICE	Counseling, HIV/AIDS case management and other supports; 600 N. Olive St., Media	610-566-7540
MATERNITY CARE COALITION: MoMobileHFA	For pregnant moms, or those who just had a baby. Resources & parenting support	610-713-0570
WOMEN'S AND CHILDREN'S SERVICES OF THE FOUNDATION FOR DELAWARE COUNTY	Healthy Start, Nurse-Family Partnership, WIC, El Centro, Medical Legal Partnership misc. services for pregnant women and families with children ages 0 to 5	610-497-7344

GOVERNMENT & LEGAL SERVICES


CAREER LINK (Chester):	701 Crosby St., Suite B, Chester	610-447-3350
CAREER LINK (Media):	Delaware County Community College; 901 S. Media Line Rd., Media	610-723-1220
DELAWARE COUNTY GOVERNMENT OFFICES	Drug & Alcohol Adult and Family Services (AFS) Office of Behavioral Health (OBH) COSA Services for Aging, 1510 Chester Pike, Eddystone Children & Youth Services (CYS) 800-416-4511 / Upper Darby Office 610-713-2000 / Eddystone Office 610-447-1000	610-713-2365 610-490-1300
DELAWARE COUNTY WELLNESS LINE	Providing assistance and information regarding public health related topics	484-276-2100
LEGAL AID OF SEPA:	Legal services for low income persons; 419 Avenue of the States, Suite 605, Chester	Chester 610-874-8421
NATIONAL CALL CENTER FOR HOMELESS VETERAN'S	Vet' who are homeless or at risk of homelessness & their family members & supporters	877-424-3838
DEPT OF PUBLIC ASSISTANCE	Medical, nutritional and other forms of PA state assistance	Chester 610-447-5500 Darby 610-461-3800
SOCIAL SECURITY ADMINISTRATION	8645 West Chester Pike, Upper Darby; and 807 Crosby St., Chester	800-772-1213
VETERAN'S AFFAIRS OFFICE	Government Center, Lobby - Room G3, 201 W. Front St., Media	610-891-4646


ARE YOU HOMELESS or FACING a HOUSING CRISIS?

If you are homeless, facing a housing crisis or working with someone who is, refer them to a **COORDINATED ENTRY (CE) SPECIALIST** whose location and telephone numbers are below. The CE Specialist will conduct an interview assessment and determine the nature of the housing crisis and will develop a HOUSING STABILITY PLAN (HSP).



Here is WHAT TO DO!

1. **CALL** one of these Coordinated Entry Specialists (CE) 
2. **REVIEW** your housing situation with the CE specialist
3. **ANSWER** questions from the CE Specialist to help develop a plan
4. **FOLLOW** the instructions for follow-up provided by the CE Specialist

Resolving a housing crisis involves different responses based on a variety of situations and circumstances. Please be prepared to discuss: housing history, finances, family composition, identification documentation and other specific details of your housing situation. Based on the situation a determination will be made to detail what housing supports are available such as: Homeless Programs, Prevention Assistance Programs and/or housing counseling. 

HOURS MAY VARY

Horizon House, Inc.
Phone assessment
610-328-1306, ext. 31131
Mon to Fri, 9:00 AM to 4:00 PM

Community Action Agency
Darby, PA 19023
610-874-8451 [By appointment only]

The Salvation Army
151 W. 15th St., Chester, PA 19013
610-874-0423
Mon to Fri, 9:00 AM to 4:00 PM

Community Action Agency
1414 Meetinghouse Rd.
Boothwyn, PA 19061
610-874-8451
Mon to Fri, 9:00 AM to 4:00 PM

DELAWARE COUNTY HOMELESS OUTREACH TEAM

267-671-4357

If you see someone you believe is homeless on the street, call the Delaware County Homeless Outreach Team at 267-671-4357 and someone from the Outreach Team will try and engage them.

FREQUENTLY NEEDED DOCUMENTS and LINKS

[Social Security Card Replacement](#)

[IRS Forms & Tax Info](#)

[Find a PA Driver License or Photo Center](#)

[PA Photo ID or Driver's License](#)

[PA Birth Certificate](#)

[SEPTA Transit Cards & Info](#)

DELCO HOMELESS SERVICES INFO, RESOURCES and MORE!

Looking for more information about homeless services in DELCO, click below

www.DelcoHomelessServices.org

Have any suggestions for making the Survival Guide better or corrections, [click here and suggest an update](#)